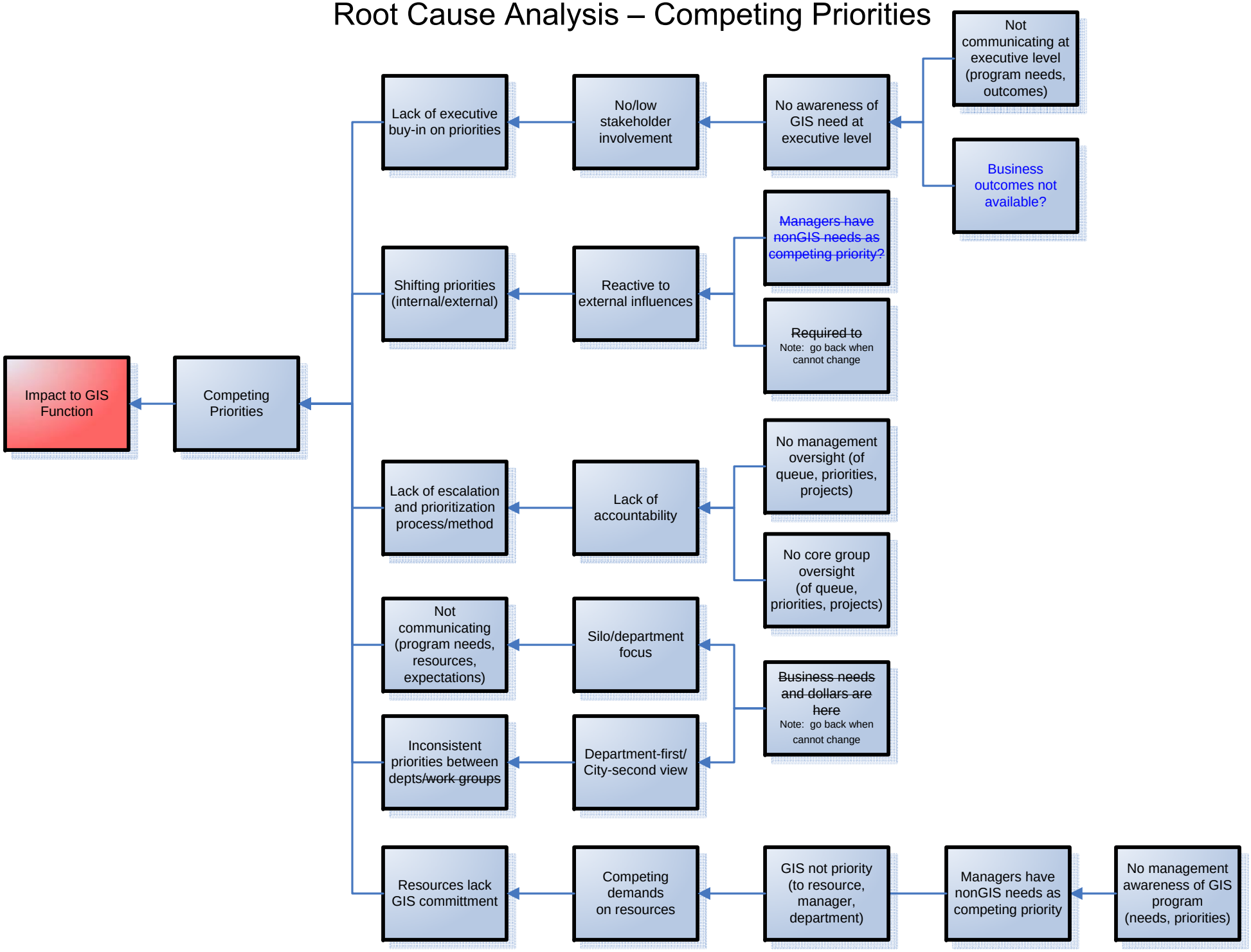Root Cause Analysis – Competing Priorities