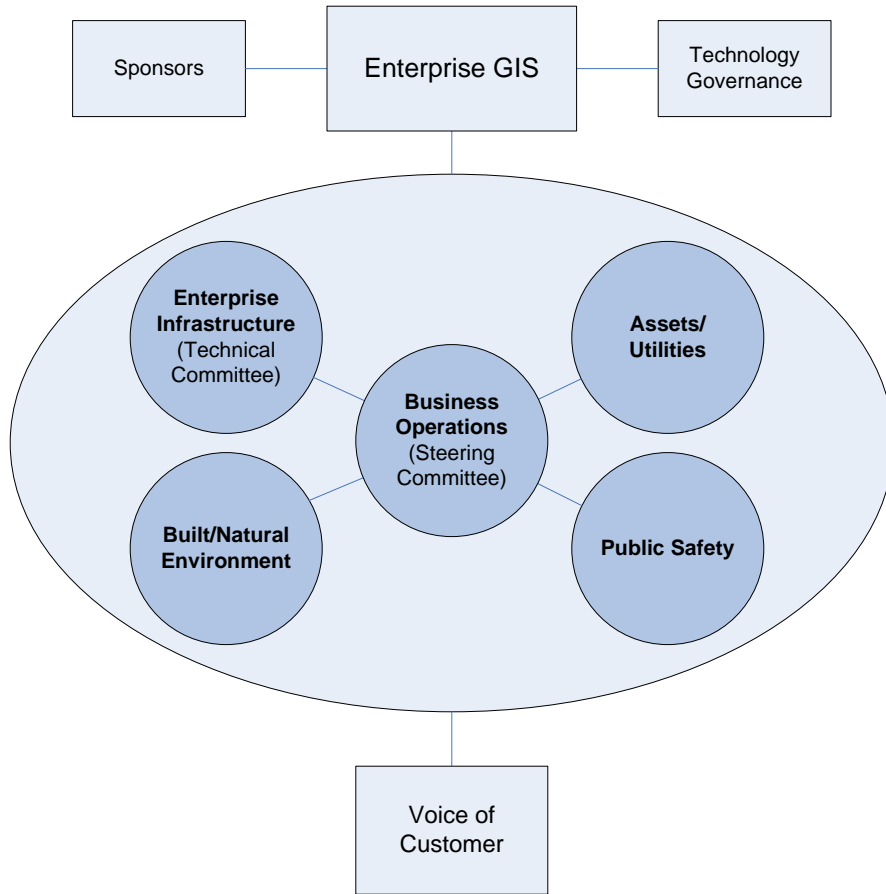# GIS Functional Areas and Teams

Steering Committee
Sets business objectives and formulates policy for GIS coordination and implementation.

Chair – Business Operations Manager

Key Responsibilities
- Ensure business outcomes
- Formulate policy
- Provide direction to GIS teams

Technical Committee
Provides structure in which Infrastructure and Business Teams collaborate to develop the GIS program and provide GIS services.

Chair – GIS Manager

Key responsibilities
- Develop SLAs
- Technical direction/standards/integration
- Recommend projects/development

Business Teams
Business/customer focused teams that understand the business processes and needs of the functional area.

Lead –Business Operations Manager

Key Responsibilities
- Mapping and geoprocessing
- Data maintenance
- Asset management
- GIS work queue

Key SLAs
- Addressing/landbase management
- Baseline competencies
- Data requirements/responsibilities
- Public Safety data
- Work requests

Results
- Business products
- Service delivery

Enterprise Infrastructure Team
Technology/solution/delivery focused team that understands EGIS planning, design, and deployment.

Lead – GIS Manager

Key Responsibilities
- Application development/support
- Business solution design
- Data/server management
- Program management

Key SLAs
- Application support (multiple SLAs)
- Baseline competencies
- Desktop support
- Services availability

Results
- Enterprise infrastructure
- Business solutions and tools
- Service delivery