SIPOC – GIS Function

Suppliers	Inputs	Process	Outputs	Customers
List Suppliers that provide inputs into the process	*List the inputs to the process*	*Provide a high level view of the process (include major steps)*	*List the outputs of the process*	*List the customers of the outputs.*
Customers (requests and requirements) Engineers (raw data) Core group (data) IT (hardware, phones, intranet/internet) ESRI (software) HP (paper and ink)	Customer request Map requirements Project request Data Software Hardware Phone system Intranet Paper and ink	Convert/load raw data Maintain GIS data Maintain software/hardware Take requests Perform analysis Create output Deliver output Manage program	Maps Reports Analyses Data Business support	City staff City council Citizens Regional partners Developers and engineers
[Who]	*[What]*	*[How]*	*[What]*	*[Who]*