Technology Governance
Decision Making Model

Business Need Identified

Concept papers are written for all technology needs except:
- Issue Resolutions
- Hardware Replacements
- Software Maintenance
- Process Control Technology

Department Review

Legend

Process ◇ Decision?

—— Flow ➤ (Result)

Move Forward? — Yes → **Concept Paper Developed**

TIC Collaboration Check

IT Review

No → **Table**

Significant Impacts? — No ——————→ **Implement**

Yes ↓

Impacted Departments Develop Project Proposal → **Technology Investment Committee Review** → **Executive Management Committee Review** → **Resources Available?**

Yes → **Implement**

No ↓

Budget Process

Project meets any one of the following:
- Implementation requires more than 80 hours
- Business process change impacts IT
- Multiple departments are affected
- Project dollar amount requires City Council approval
- Project dollars are not already budgeted through a CIP or grant.

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